

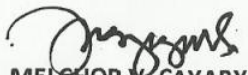
OFFICE OF TRANSPORTATION COOPERATIVES  
 Agency Performance Measures : As of February 2015  
 (in '000)

MFO/ Indicator	2015 Target	Jan. - Feb. Target	Jan. - Feb. Actual	Diff. bet Target & Actual	Remarks/ Explanations
<b>MFO 1 - TRANSPORT COOPERATIVE POLICY SERVICES</b>					
<b>PI 1. Formulation and Issuance of Guidelines, Rules and Regulations</b>					
Quantity Indicators: Number of Guidelines, Rules and Regulations updated, issued and disseminated	3	-	-	-	
Quality Indicators: Average % of clients who rate the guidelines, rules and regulations as satisfactory or better	75% Satisfied Clients				
Timeliness: Percentage % of guidelines, rules and regulations updated over the last three (3) years	50% Updated rules and regulations				
<b>MFO 2 - TRANSPORT COOPERATIVES PROMOTION AND DEVELOPMENT SERVICES</b>					
<b>PI 1. Issuance of TC Accreditation Certificates</b>					
Quantity Indicators: No. of applications for certificates acted upon	25	-	4	4	
Quality Indicators: Average % certificate holders who rate the process as satisfactory or better	90% Satisfied Clients				
Timeliness: % of applications for certifications acted upon within one (1) month	100% action Rate				

MFO/ Indicator	2015 Target	Jan. - Feb. Target	Jan. - Feb. Actual	Diff. bet Target & Actual	Remarks/ Explanations
<b>PI 2. TC Certificate of Good Standing</b> Quantity Indicators: No. of applications for certificates acted upon  Quality Indicators: % of certificate holders who rate the process as satisfactory or better  Timeliness: % of certificates applications acted upon within one (1) day	200  90% satisfied Client  100% action Rate	-	12	12	
<b>PI 3. TC Operation Inspection</b> Quantity Indicators: No. of TC Management and Operation inspection conducted  Quality Indicators: Ave. % of TC compliance with rules, regulations, plans and programs  Timeliness: % of detected deficiencies that are resolved	145  65% TC Compliance Rate  50% deficiency resolved rate	15	1	-14	Based on the revised work program/ plan, the negative variance will be fully accomplished before the end of March 2015.
<b>PI 4. Capacity/Capability Building Program</b> Quantity Indicators: No. of TC Capacity/Capability Building Programs executed/implemented  Quality Indicators: Ave. % of level/rate of effectiveness of the Program  Timeliness: % of actual execution over the planned schedule	185  90% Effectivity Rate  85% Execution Rate	12	18	6	

MFO/ Indicator	2015 Target	Jan. - Feb. Target	Jan. - Feb. Actual	Diff. bet Target & Actual	Remarks/ Explanations
<b>PI 5. Technical Development Assistance</b>					
Quantity Indicators: No. of transportation cooperative technical development needs acted upon	215	30	31	1	
Quality Indicators: Ave. % of cooperative clients who rate the service as satisfactory or better	90% Satisfied Clients				
Timeliness: %o of detected deficiencies that are resolved	50% Deficiency Resolved Rate				
<b>TOTAL</b>	<b>18,946</b>	<b>2,758</b>			

Approved by:

  
**MELCHOR V. CAYABYAB**  
 Chairman

PED: MHA/LPN/lpn 